

Software Architect

60 Decibels is an impact measurement company that makes it easy to listen to the people who matter most. In 2019, we spun out of Acumen to create a new social enterprise to bring Lean Data to the world.

Our Lean Data approach turns customer voice into high-value insights that help businesses maximize their impact. 60 Decibels has a network of 750+ trained Lean Data Research Assistants in 50+ countries who speak directly to customers, end-users, beneficiaries, and employees to understand their lived experience. By combining voice, SMS, and other technologies to collect data remotely with proprietary survey tools, 60 Decibels helps clients listen more effectively and benchmark their social performance against their peers.

We are looking for a Software Architect who can help us expand the footprint and scale of our operations by building out our tech infrastructure and optimizing our data structures. This hybrid role (currently remote; expected hybrid in the future) will be joining our global team in one of our Bengaluru, Nairobi, London, or New York offices.

Specifically, the Software Architect will:

- Lead software development projects aligned with the strategic vision of the company
- Actively participate in high level strategic decision making with company leadership and provide recommendations for infrastructure improvements and tech-based solutions
- Design, build, and maintain cost-effective and scalable software solutions
- Proactively interrogate and strengthen our software stack, identifying opportunities for improvement, automation, and efficiency; seek ways to improve broader business processes through the introduction of technology
- Collaborate with team members to determine best practices and requirements for our custom software stack
- Oversee and approve all final programs and products before formal launch
- Mentor and train team members to ensure all necessary employees and contractors are confident in the use of the software and related applications
- Prepare easy to understand reports for company leadership detailing achieved milestones and short-term project goals
- Ensure software security by developing programs to actively monitor the sharing of private information
- Troubleshoot coding problems quickly and efficiently to ensure a productive workplace

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About You: First and foremost, you bring passion and dedication to this work because it matters to you. You have a bias towards action: you get your hands dirty and actively tackle problems in a way that leads to the best outcomes and brings teams together. You successfully balance flexibility and rigor, using informed judgment to make decisions. You model critical thinking and introspection, taking strategic risks and growing from mistakes. You are decisive and bold, have a growth mindset, are eager to change the status quo, and know the value of being a part of an effective team. More specifically, you bring:

- A minimum of 5-7 years of experience designing and implementing software applications
- Deep knowledge of developing applications using Python, SQL, React (Next.js), Node, public cloud services
- Familiarity with UML diagramming complex architectures
- Data modeling and database design experience
- Experience working on large-scale software projects
- Demonstrated knowledge of web applications, cybersecurity, open-source technologies
- Outstanding collaboration and communication skills with both tech and non-tech audiences
- Experience overseeing customized development of processes for multiple projects simultaneously
- Professional experience analyzing code for weaknesses and errors, overseeing plans to improve them
- Experience designing secure software systems

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60 Decibels is deeply committed to having a workplace that is inclusive and anti-discriminatory. We believe that our team must embody the compassion, listening, and sense of shared humanity that is so central to our goal as an organization. We are proud to be an Equal Opportunity employer and do not discriminate on the basis of race, religion, national origin, gender, sexual orientation age, marital status, veteran status, or disability.

As a growing company, we are building towards a more universally accessible workplace for our employees. At this time, we do use some cloud-based technologies that are not compatible with screen readers and other assistive devices. We would be happy to discuss accessibility at 60 Decibels in greater depth during the recruitment process.

Interested in applying?

Deadline: Candidates are encouraged to apply early, as applications will be reviewed on a rolling basis.

Location: The Software Architect will join the team in our Bengaluru, Nairobi, London, or New York office.

Compensation: 60 Decibels offers a competitive salary and benefits package and the opportunity to work in a flexible, fun and supportive environment.

Application: Please use [this link](#) to apply. As part of the application process, we will require a cover letter, CV/resume and a link to your Github (or other portfolio) account. Please note that your cover letter should tell us why you are interested in the role and should describe an engineering solution that you've built that you're proud of.

We're excited to hear from you!

Want to get to know us a little better?

> Sign up to receive [The Volume](#), our monthly collection of things worth reading.

> Visit our website at 60decibels.com.

> Read about our team values [here](#).

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