

# Summer Internship: Analyst

60 Decibels is an impact measurement company that makes it easy to listen to the people who matter most. In 2019, we spun out of Acumen to create a new social enterprise to bring Lean Data to the world.

Our Lean Data approach turns customer voice into high-value insights that help businesses maximize their impact. 60 Decibels has a network of 750+ trained Lean Data Research Assistants in 50+ countries who speak directly to customers, end-users, beneficiaries, and employees to understand their lived experience. By combining voice, SMS, and other technologies to collect data remotely with proprietary survey tools, 60 Decibels helps clients listen more effectively and benchmark their social performance against their peers.

We are looking for an Analyst Interns in Latin America and the US to join in an Analyst capacity and have the opportunity to interact with some of the world's most exciting social enterprises and impact investing funds. While this is a short term opportunity (3-4 months), there may be the option for full time employment following the internship although this is not guaranteed.

Specifically, the Analyst(s) will:

- o Contribute to multiple client projects, ensuring high quality output, great client engagement, and timely delivery – contributing directly to the achievement of our organizational goals.
- o Support project teams during project execution, including the following discrete tasks: preparing call trackers, managing a team of research assistants, conducting data quality checks, providing feedback to research assistants, ensuring timely payment to research assistants.
- o Contribute to data analysis and reports that tell a compelling story and provide actionable insights for clients.
- o Model our company values, particularly as related to the competencies required for end-to-end project execution.
- o Model and encourage proactive and effective communication across the team.
- o Be a supportive team member to our global team!

**About You:** First and foremost, you bring compassion and dedication to this work because it matters to you. You have a bias towards action: you get your hands dirty and actively tackle problems in a way that leads to the best outcomes and brings teams together. You successfully balance flexibility and rigor, using informed judgment to make decisions. You model critical thinking and introspection, taking strategic risks and growing from mistakes. You are decisive and

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bold, have a growth mindset, are eager to change the status quo, and know the value of being a part of an effective team. More specifically, you bring:

- o 0-2 years of relevant professional experience; bachelor's degree is preferred.
- o Excellent mathematical and/or research skills.
- o Experience making data-driven decisions and synthesizing information.
- o Excellent project management competence: timely delivery, high quality output, great communication.
- o Comfort in a fast-paced, entrepreneurial environment; ability to prioritize and multi-task.
- o A quick learner when it comes to new software. We use a combination of StatsIQ, Qualtrics, Airtable and all the standard Microsoft tools.
- o Demonstrated interest in or commitment to tackling global development and social challenges.

60 Decibels is deeply committed to having a workplace that is inclusive and anti-discriminatory. We believe that our team must embody the compassion, listening, and sense of shared humanity that is so central to our goal as an organization. We are proud to be an Equal Opportunity employer and do not discriminate on the basis of race, religion, national origin, gender, sexual orientation, age, marital status, veteran status, or disability.

As a growing company, we are building towards a more universally accessible workplace for our employees. At this time, we do use some cloud-based technologies that are not compatible with screen readers and other assistive devices. We would be happy to discuss accessibility at 60 Decibels in greater depth during the recruitment process.

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## Interested in applying?

**Deadline:** Candidates are encouraged to apply early, as applications will be reviewed on a rolling basis until the position is filled.

**Location:** The Analyst(s) will join our US team. We expect remote working to continue for the foreseeable future, pending the COVID-19 situation and Government guidance. Latin America-based Analysts will work remotely as we do not have an office in the region; they will be a valued member of the predominantly US-based team.

**Compensation:** 60 Decibels offers a competitive salary and benefits package and the opportunity to work in a flexible, fun and supportive environment.

**Application:** Please use the following [link](#) to apply. We're excited to hear from you!

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> Visit our website at [60decibels.com](http://60decibels.com).

> Read about our team values [here](#).