

60 Decibels Researcher

We are an impact measurement company on a mission to make it easy to listen to people who matter most. Our Lean DataSM approach turns customer voice into high-value insights that help businesses maximize their impact.

60 Decibels is building a community of over 100 local researchers in 30+ countries across the world who speak directly to end-customers to understand their lived experience. Are you an excellent communicator with high attention to detail and a strong work ethic? Computer savvy and organized? Most importantly, are you passionate about seeing more social impact in your country? If you answered yes, then this is the right opportunity for you.

What is this opportunity?

60 Decibels Researchers are responsible for completing phone surveys with customers and entering data into a secure, online platform. Researchers have the opportunity to complete our free Level 1 Certification Course, become a certified 60 Decibels Researcher, and be eligible for projects on a short-term basis.

What are the key tasks of a Level 1 Researcher?

The primary responsibility of a Level 1 Researcher is to conduct phone surveys in a respectful, polite manner and to record survey responses accurately and objectively. 60 Decibels provides the survey script and data entry platform. Successful Level 1 Researchers are able to build trust with survey respondents, follow strong procedures in maintaining data privacy, communicate proactively and regularly with the 60 Decibels team, and have an organized approach to their work.

Who is the ideal candidate?

This is a great opportunity for students or recent graduates looking for a unique role at a high impact company. We look for candidates who are clear, responsive communicators and patient listeners who can build trust with others. This position requires strong time management skills and ability to deliver on deadlines. 60 Decibels projects are country-specific, and researchers must be based in the specified country, highly proficient in English, and preferably speak at least one local language.

What is the time commitment and is this a full-time job?

If you are selected to take our Level 1 training course and you receive a certification, you will be added to our 60 Decibels Researcher Community and will be eligible for short-term contracts based on 60 Decibels' project pipeline. While contracts can range from 3 weeks to 2 months, they are typically 3-4 weeks and intermittent throughout the year. During projects, researchers are expected to work 5 days a week for 8 hours per day on average. This is an ideal position for someone who works freelance, is in school part-time, or does not otherwise currently have a full-time job. This is not a salaried position.

What materials do I need to do this job well?

You'll need access to a laptop or computer, a stable phone and internet connection and

somewhere quiet to work. Allowances for phone and internet use during projects will be given by 60 Decibels.

Application Instructions

Go to this [webform](#) and get started. It should take you around 15 minutes to submit your application. Applications are reviewed on a rolling basis. We try our best to respond to all applications but please be patient as we receive large numbers of applications. Selected candidates will have the opportunity to participate in our free online, 5-hour training before they commence any project work.

Deadline: Applications are reviewed on a rolling basis.

Location: 60 Decibels has offices in London, Nairobi, New York, and Mumbai (soon to be Bangalore). This is a remote position, and we accept applications from all over the world – please be sure to indicate the country where you are based!