

60 Decibels USA Research Assistant Full-Time

60 Decibels (60dB) is a global, tech-enabled impact measurement company that brings speed and repeatability to social impact measurement and customer insights. We provide genuine benchmarks of impact performance, enabling organizations to understand impact relative to peers and set performance targets.

We collect this data through phone surveys conducted by our global research network: more than 900+ Research Assistants across 75+ countries. Specifically in the United States our team consists of 35 research Assistants. The 60 Decibels Research Assistant (RA) position is a great opportunity for anyone interested in the application of remote survey practices.

Summary of the 60 Decibels Research Assistant role:

- 60 Decibels Research Assistants are responsible for completing phone surveys with customers, clients, and beneficiaries and entering this data into a remote platform.
- Prior research and/or customer service experience is preferred.
- All data must be entered into the 60dB platform in English, Spanish speakers encouraged to apply.
- This is a remote, short-term position and requires excellent communication and organizational skills.
- Research Assistants have the opportunity to complete our training course and become a certified 60 Decibels Research Assistant.
- Research Assistants must follow strong procedures in maintaining data privacy, build trust with survey respondents, communicate proactively and regularly with the 60 Decibels team, and manage their time effectively.
- If you are selected to take our certification course, you will be added to our 60 Decibels RA Community and will be eligible for short-term contracts based on 60 Decibels' project pipeline.
- This is a full-time, six week contract position
- You will be expected to work 5-6 hours per day making about 20-30 call attempts which translates to completing about 1-3 surveys per hour.
- You'll need access to a laptop or computer, a stable phone and internet connection and somewhere quiet to work.

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How to apply: Please submit your application using this [webform](#). It should take you around 15 minutes to submit your application. Applications are reviewed on a rolling basis. We try our best to respond to all applications but please be patient as we receive large numbers of applications.

Deadline: Applications are reviewed on a rolling basis.

Location: This is a remote position, and we accept applications from all over the world – please be sure to indicate the country where you are based.