Senior Software Engineer

60 Decibels is an impact measurement company that makes it easy to listen to the people who matter most. In 2019, we spun out of Acumen to create a new social enterprise to bring Lean Data to the world.

Our Lean Data approach turns customer voice into high-value insights that help businesses maximize their impact. 60 Decibels has a network of 800+ trained Lean Data Research Assistants in 50+ countries who speak directly to customers, end-users, beneficiaries, and employees to understand their lived experience. By combining voice, SMS, and other technologies to collect data remotely with proprietary survey tools, 60 Decibels helps clients listen more effectively and benchmark their social performance against their peers.

We are looking for a Senior Software Engineer to join our global team full-time, in a hybrid role in one of our Bengaluru, Nairobi, London, or New York offices.

Want to help build interesting solutions to help social enterprises that are solving some of the world's most challenging problems? Then read on!

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About the role

We are seeking a full-time Senior Software Engineer, someone to solve real user problems through smart and efficient application of technical knowledge and tools. You will be working closely with a multidisciplinary team, and will be responsible for translating product specs into clean, functional production-ready code and for developing features of our platform across the full technical stack.

You will have the opportunity to work across many types of projects across the organization, but some of the things you'll do are:
- Work with the Engineering, Product and Operations teams on requirements gathering and scoping for feature development & product initiatives
- Design, develop, test and maintain robust applications and interfaces to a high level of quality, reliability and scalability
- Participate actively in defining the architecture vision to better support our team's needs
- Grow our team's capacity by mentoring other engineers and interviewing candidates
- Collaborate with team members to determine best practices and requirements for our software stack
- Participate in code reviews and model good development practices (such as test-writing)
- Troubleshoot coding problems quickly and efficiently to ensure a productive workplace

About you

First and foremost, you bring passion and dedication to this work because it matters to you. You are a pragmatic and product-driven engineer who is interested in solving user problems and delivering value while taking into

account tradeoffs between Business and Tech. You have a bias towards action: you get your hands dirty and actively tackle problems in a way that leads to the best outcomes and brings teams together. You successfully balance flexibility and rigor, using informed judgement to make decisions. You model critical thinking and introspection, taking strategic risks and growing from mistakes. You are decisive and bold, have a growth mindset, are eager to change the status quo, and know the value of being a part of an effective team. More specifically, you bring:

- 6+ years of experience in a software engineering role, preferably building a SaaS product. You can demonstrate the impact that your work has had on the product and/or the team
- Deep knowledge of a framework we use (e.g. Ruby on Rails, Django, React), or the interest and ability of picking up new languages quickly
- Professional experience building data-intensive applications and API development
- Demonstrated knowledge of web applications, cybersecurity, open-source technologies
- Outstanding collaboration and communication skills with both tech and non-tech teams/stakeholders
- Experience overseeing development of processes for multiple projects simultaneously

Working with 60 Decibels

We are a fun, international and highly-motivated team who believes that team members should have the opportunity to expand their skills and career in a supportive environment.

We currently have offices in New York, London, Nairobi and Bengaluru. **This role will either be based in our Central London office (permanent work authorization in the UK is required) or based in our Bengaluru office (permanent work authorization in India is required).**

We offer a competitive salary, the opportunity to work flexibly and a fun, supportive working environment.

If this sounds like the role for you get in touch!

60 Decibels is deeply committed to having a workplace that is inclusive and anti-discriminatory. We believe that our team must embody the compassion, listening, and sense of shared humanity that is so central to our goal as an organization. We are proud to be an Equal Opportunity employer and do not discriminate on the basis of race, religion, national origin, gender, sexual orientation age, marital status, veteran status, or disability.

As a growing company, we are building towards a more universally accessible workplace for our employees. At this time, we do use some cloud-based technologies that are not compatible with screen readers and other assistive

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devices. We would be happy to discuss accessibility at 60 Decibels in greater depth during the recruitment process.

Interested in applying?

Deadline: Candidates are encouraged to apply early, as applications will be reviewed on a rolling basis.

Location: The Senior Software Engineer will join the team in our Bengaluru, Nairobi, London, or New York office.

Compensation: 60 Decibels offers a competitive salary and benefits package and the opportunity to work in a flexible, fun and supportive environment.

Application: Please use this link to apply. As part of the application process, we will ask you for your CV/resume, a link to examples of your work and a short cover letter telling us why you are interested in the role and describing an engineering solution that you've built that you're proud of.

We're excited to hear from you!

Want to get to know us a little better?

> Sign up to receive The Volume, our monthly collection of things worth reading.
> Visit our website at 60decibels.com.
> Read about our team values here.